

#15
PA 10/1/02
P. 05

FACSIMILE COVER SHEET

The Law Offices of
STRAUB & POKOTYLO

1 Bethany Road
Suite 83, Bldg. 6
Hazlet, NJ 07730

Telephone: 732-335-1222
Facsimile: 732-335-1228

To: U.S. Patent and Trademark Office
Examiner: W. Deane; Group Art Unit 2642

Facsimile No.: (703) 872-9314

Telephone No.: (703) 306-5838

From: Michael P. Straub, Esq.

Date: December 19, 2001

Number of Pages Including Cover: 8

**Message: RESPONSE TO OFFICE COMMUNICATION DATED
NOVEMBER 21, 2001**

Applicants: Craig Reding et al.

Case: NYNEX-27/CIP3

Serial No.: 09/154,965 Filed: Sept. 17, 1998

Group Art Unit: 2642

Examiner: William J. Deane

Title: **Methods and Apparatus for Automating the Servicing of Telephone
Calls Including Calls Requesting Directional and/or Other
Types of Information**

Assistant Commissioner For Patents
Washington, D.C. 20231

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this paper (and any accompanying paper(s))
is being facsimile transmitted to the United States Patents and
Trademark Office on the date shown below.

Michael P. Straub

Type or print name of person signing certification

Michael P. Straub
Signature

December 19, 2001
Date

Please type a plus sign (+) inside this box ----> ☐Modified PTO/SB/21 (08-00)
Approved for use through 10/31/2002. OMB 0851-0031
U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

TRANSMITTAL FORM <i>(to be used for all correspondence after initial filing)</i>	Application Number	09/154,965
	Filing Date	September 17, 1998
	First Named Inventor	Craig REDING
	Group Art Unit	2642
	Examiner Name	William J. Deane
Total Number of Pages in This Submission		Attorney Docket Number Nynex-27/CIP3 (96-21CIP3)

ENCLOSURES <i>(check all that apply)</i>		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment / Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Assignment Papers <i>(for an Application)</i> <input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____	<input type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group <i>(Appeal Notice, Brief, Reply Brief)</i> <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Postcard Receipt <input type="checkbox"/> Other Enclosure(s) <i>(please identify below):</i>
Remarks No fee is believed due. However, if there is a fee due, the Commissioner is hereby authorized to charge that fee and/or credit any overpayments to the Deposit Account of Straub & Pokotylo, Deposit Account No. 50-1049.		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT	
Firm or Individual name	Michael P. Straub (Reg. No. 36,941)
Signature	<i>Michael P. Straub</i>
Date	December 19, 2001

CERTIFICATE OF FACSIMILE			
I hereby certify that this correspondence is being facsimile transmitted to the United States Patents and Trademark Office on this date: December 19, 2001			
Typed or printed name	Michael P. Straub		
Signature	<i>Michael P. Straub</i>	Date	December 19, 2001

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

Official

IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE



PATENT APPLICATION

Applicants: **Craig Reding et al.**

Case: **NYNEX-27/CIP3**

Serial No.: **09/154,965** Filed: **Sept. 17, 1998**

Group Art Unit: **2642**

Examiner: **William J. Deane**

Title: **Methods and Apparatus for Automating the Servicing
of Telephone Calls Including Calls Requesting
Directional and/or Other Types of Information**

Assistant Commissioner For Patents
Washington, D.C. 20231

S I R:

RESPONSE TO OFFICE COMMUNICATION DATED NOVEMBER 21, 2001

In the November 21, 2001 Office Communication the Examiner indicated that he believed that the amendment filed on Sept. 7, 2001 was not fully responsive and gave Applicants an additional 30 days to respond.

In the Communication the Examiner states:

Specifically, applicant has failed to point out support in the specification for the Amendments contemplated by applicants. For example, applicant claims a first operator position identifier, second operator position identifier, etc. Applicants must

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this paper (and any accompanying paper(s)) is being facsimile transmitted to the United States Patents and Trademark Office on the date shown below.

Michael P. Straub

Type or print name of person signing certification

Michael P. Straub
Signature

December 19, 2001
Date

Confirmation Report - Memory Send

Time : Dec-19-01 05:11pm
Tel line :
Name : Straub & Pokotylo

Job number : 957
Date : Dec-19 05:07pm
To : 17038729314
Document pages : 08
Start time : Dec-19 05:07pm
End time : Dec-19 05:11pm
Pages sent : 08
Status : OK

Job number : 957 *** SEND SUCCESSFUL ***

FACSIMILE COVER SHEET

The Law Offices of
STRAUB & POKOTYLO
1 Bethany Road
Suite 83, Bldg. 6
Hazlet, NJ 07730

Telephone: 732-335-1222
Facsimile: 732-335-1228

To: U.S. Patent and Trademark Office
Examiner: W. Deane, Group Art Unit 2642

Facsimile No.: (703) 872-9224

Telephone No.: (703) 306-5838

From: Michael P. Straub, Esq.

Date: December 19, 2001

Number of Pages Including Cover: 2

Message: **RESPONSE TO OFFICE COMMUNICATION DATED
NOVEMBER 21, 2001**

Applicants: Craig Reding et al.
Case: MMMX-27/CIP3
Serial No.: 09/154,988 Filed: Sept. 17, 1998
Group Art Unit: 2642
Examiner: William J. Deane
Title: Methods and Apparatus for Automating the Servicing of Telephone
Calls Including Calls Requesting Directional and/or Other
Types of Information

Assistant Commissioner For Patents
Washington, D.C. 20231

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this paper (and any accompanying paper(s))
is being facsimile transmitted to the United States Patents and
Trademark Office on the date shown below.

Michael P. Straub
Type or print name of person signing certification

Michael P. Straub
Signature

December 19, 2001
Date